

01 - General Terms	<ul style="list-style-type: none"> • Prices are subject to change based on demand. • We have the right to reject any order for any reason.
02 - Payment	<ul style="list-style-type: none"> • The currency accepted is GBP and can be paid through PayPal or Debit Card. • Commissions are to be paid 100% upfront.
03 - Process & Delivery	<ul style="list-style-type: none"> • The time it takes to finish your commission varies from 1 week to 3 months depending on factors such as health, the complexity of the commissioned piece, other work, and con seasons. • Once the piece is finished you will receive the full-resolution image along with a web-friendly size. Note that there is no physical product.
04 - Revisions	<ul style="list-style-type: none"> • You get 3 rounds of changes regarding the pose/positioning of Bash. After this has been approved it will move to rendering and no further changes can be made. • A fee will be added if you want something changed after rendering.
05 - Copyright & Usage	<p>We, Daniel Crook and Andy Bashforth (the artists):</p> <ul style="list-style-type: none"> • We reserve the right to cancel and refund the order at any time for any reason. • We retain all copyrights over the commissioned artwork. • We will NOT profit further from the commissioned artwork unless you (the customer) break any of the terms • We reserve the right to post the commissioned artwork online, in my portfolio as well as in publications such as art books. <p>You (the customer/commissioner):</p> <ul style="list-style-type: none"> • You may upload the commissioned artwork on any website and social media channels. • You may NOT make profits from the commissioned piece (reselling, redistributing, uploading to POD-services, making prints for selling, etc.) • You may NOT alter the commissioned artwork without my (the artist's) consent. • You MAY be allowed to sell the artwork if it is a part of an Adoptable. Please discuss this with us (the artists) prior to paying for the artwork though. • You retain the rights to the intellectual property (IP) of your own characters only. • You may NOT use the commissioned artwork for

	<p>commercial purposes.</p> <p>The following is considered copyright infringement:</p> <ul style="list-style-type: none">● Reproducing/using the copyrighted artwork commercially - means making money off it in any way not excluded from these terms.● Claiming the artwork as your own.● Altering the artwork without my consent. ● In some cases, the commercial rights to the image may be purchased.
06 - Cancellation & Refund policy	<ul style="list-style-type: none">● The buyer is not allowed a refund once we start working on the commission.● If for any reason we are unable to start your commission you will receive a full refund.● If you cancel your order before we started it, you can get a full refund.● The kill fee for canceling the commission after work has begun is 50% of the commission's price. The client then receives the work as is.● If the buyer wishes to cancel the commission after the work has started, the buyer can be issued a refund but agrees to pay the kill fee. <p>Paypal specific:</p> <ul style="list-style-type: none">● If you are getting a refund, do not request a Paypal chargeback. I will transfer the money back to you myself.● If you request a Paypal chargeback at any point when you are not allowed to ask for a refund you will lose all aforementioned rights to the commissioned piece and I will have the full right to profit further from it in any way. I will decline the chargeback and supply Paypal with our conversation in which we talk about the commission as evidence that I have completed work for you. You will be blacklisted from commissioning me again.