

01 - General Terms	<ul style="list-style-type: none"> • Prices are subject to change based on demand. • We have the right to reject any order for any reason.
02 - Payment	<ul style="list-style-type: none"> • The currency accepted is GBP and can be paid through PayPal or Debit Card. • Commissions are to be paid 100% upfront, however if you are unhappy with the initial sketch we will refund you 50% of the fee. However after the initial sketch phase, no refund will be possible.
03 - Process & Delivery	<ul style="list-style-type: none"> • The time it takes to finish your commission varies from 1 week - 3 months depending on factors such as health, the complexity of the commissioned piece, other work, and con seasons. • Once the piece is finished you will receive the full-resolution image along with a web-friendly size. Note that there is no physical product.
04 - Revisions	<ul style="list-style-type: none"> • You get 3 rounds of changes on the commissioned piece included in the price. • A fee will be added if you want something changed on the final drawing - unless a misunderstanding from my side has been made. • If you wish for me to change something in the drawing you have previously approved, I will charge you a fee to change it. The amount of the extra charge depends on the change you want me to make and is usually based on an hourly wage. • If your reference is unclear to start with changes will come at an extra charge.
05 - Copyright & Usage	<p>I, Daniel Crook (the artist):</p> <ul style="list-style-type: none"> • I reserve the right to cancel and refund the order at any time for any reason. • I retain all copyrights over the commissioned artwork. • I will NOT claim the intellectual property (IP) of the commissioned artwork (your characters are still yours, etc.) • I will NOT profit further from the commissioned artwork unless you (the customer) break any of the terms) • I reserve the right to post the commissioned artwork online, in my portfolio as well as in publications such as art books. <p>You (the customer/commissioner):</p> <ul style="list-style-type: none"> • You may upload the commissioned artwork on any website and social media channels.

	<ul style="list-style-type: none"> ● You may NOT make profits from the commissioned piece (reselling, redistributing, uploading to POD-services, making prints for selling, etc.) ● You may NOT alter the commissioned artwork without my (the artist's) consent. ● You MAY be allowed to sell the artwork if it is a part of an Adoptable. Please discuss this with me (the artist) prior to paying for the artwork though. ● You retain the rights to the intellectual property (IP) of your own characters only. ● You may NOT use the commissioned artwork for commercial purposes. <p>The following is considered copyright infringement:</p> <ul style="list-style-type: none"> ● Reproducing/using the copyrighted artwork commercially - means making money off it in any way not excluded from these terms. ● Claiming the artwork as your own. ● Altering the artwork without my consent. <ul style="list-style-type: none"> ● In some cases, the commercial rights to the image may be purchased.
<p>06 - Cancellation & Refund policy</p>	<ul style="list-style-type: none"> ● The buyer is not allowed a refund once I start working on the commission. ● If for any reason I am unable to start your commission you will receive a full refund. ● If you cancel your order before I started it, you can get a full refund. ● The kill fee for canceling the commission after work has begun is 50% of the commission's price. The client then receives the work as is. ● If the buyer wishes to cancel the commission after the work has started, the buyer can be issued a refund but agrees to pay the kill fee. <p>Paypal specific:</p> <ul style="list-style-type: none"> ● If you are getting a refund, do not request a Paypal chargeback. I will transfer the money back to you myself. ● If you request a Paypal chargeback at any point when you are not allowed to ask for a refund you will lose all aforementioned rights to the commissioned piece and I will have the full right to profit further from it in any way. I will decline the chargeback and supply Paypal with our conversation in which we talk about the commission as evidence that I have completed work for you. You will be blacklisted from commissioning me again.

